Easton Telecom Services, L.L.C.

3046 Brecksville Road, Summit II Richfield, OH 44286



Telecommunications Price List

For Local and Intrastate Telecommunications Services Provided in the State of

Missouri



APPLICATION OF PRICE LIST

This Price List establishes the standard rates that apply to Easton Telecom Services, L.L.C. ("Easton" or "Company") retail local exchange and interexchange long distance telecommunications Services in the State of Missouri. Your verbal or written Service Order or any use by you of Easton's Services constitutes agreement by you to all of the rates, terms, and conditions set forth in this Price List and Easton's Service Guide including any other documents specifically incorporated herein by reference.

This Price List applies only to retail intrastate telecommunications Services furnished by Easton and does not apply, unless otherwise specified, to any other services, including, without limitation, Information Services and other unregulated services offered by Easton. Except as expressly specified in this Price List with respect to particular Service plans ordered by Customers, the rates and charges set forth in this Price List do not cover lines, facilities, or services furnished to Customers by other carriers, including, without limitation, lines, facilities, or services that are used by Customers to access Easton's long distance Services or to complete calls to or from points beyond Easton's local network calling areas. Customers are solely responsible for obtaining any customer premises equipment and for establishing suitable agreements or other arrangements with other carriers that may be needed to access and use Easton's Services.

The rates contained in this Price List, together with Easton's standard telecommunications service Terms and Conditions and Tariffs, establish the sole and exclusive rates, terms, conditions, and understandings pertaining to Easton's provision and Customer's use of Services ordered by Customer unless otherwise governed by a duly executed written service agreement between Easton and its Subscribers.

No provisions of this Price List may be changed, waived, or otherwise amended, or modified in any manner except pursuant to a written service agreement that has been duly executed by Easton for such purpose.

In the event of any conflict between the provisions of this Price List and any applicable written service agreement or tariff, such conflict will be resolved by giving preference, first, to the applicable written service agreement, second to the tariff provisions and, third, to this Price List.

The rates contained in this Price List are subject to change at Easton's sole discretion. Customers will be notified of changes through bill messages or inserts or otherwise in accordance with Applicable Law and regulations prior to the date on which changes become effective. Changes will also be posted on Easton's website at http://www.eastontel.com/customer-resources. Your continued use of Easton's Service following any such changes constitutes your agreement to such changes.

This Price List and associated Service Guide is governed by and interpreted according to Applicable Laws and regulations of Missouri.

In the event of disputes or complaints between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file an inquiry or complaint by contacting the Missouri Public Service Commission:

Missouri Public Service Commission 200 Madison Street Jefferson City, MO 65102-0360 Telephone: (573) 751-3234 Toll-Free: 800-392-4211

https://www.psc.state.md.us/

For additional information or assistance, please visit us on the web at www.eastontel.com or contact our Customer Care representatives, toll free at 800.222.8122, or in writing addressed to the attention of Customer Service, 3046 Brecksville Road, Summit II, Richfield, OH 44286.

SERVICE PRICING

Switched Services

Non-Recurring Charges

Service Order Charge, per service order	\$10.00
Monthly Recurring Charges	
Business Access Line, per line* Custom Calling Feature Service Line E911 service line charge, per line	\$61.75 \$7.50 \$0.50
Directory Listing Services	
Non- Published number Additional Listing Foreign Listing	\$7.50 \$7.50 \$7.50
Per Use Charges	
Directory Assistance, per call Usage exceeding 1,500 minutes per month Initial Minute Each Additional Minute	\$2.29 \$0.015 \$0.015
Service Restoration Fee	\$35.00
Dedicated Access Services IntraState Outbound IntraState Inbound InterState	\$0.049 \$0.049 \$0.029

^{*}No additional fees or surcharges.

- Includes: Local Calls, Caller ID, Caller ID/Name, Call Forward, 3-Way Calling, Hunting
 - 1,500 minutes of local usage are included per line, per month. If customer exceeds allotted minutes, Easton reserves the right to bill the customer \$0.015 per minute for local calling.



Easton Digital Voice Voice Trunks

rev. 1/2023

License Type	MRC Retail Rate	NRC	Notes
Business Lines	\$25.00	\$5.00	Includes 1 DID, 1000 local minutes, 300 long distance minutes, 1,500 inbound minutes
SIP Trunks	\$15.00	\$5.00	Includes 1 DID, 1000 local minutes, 300 long distance minutes, 1,500 inbound minutes

> Business Lines require equipment to deliver POTS like replacement business lines to end user system.

> SIP Trunks - phone system must be SIP compatible and a certified Broadsoft phone system, a Session Border Controller (SBC) is highly recommended and may be required.

Other Charges	Retail MRC	NRC	Notes
Individual DID	\$0.35	N/A	New Number \$0 Install
DID Block of 20	\$7.00	N/A	New Number \$0 Install
Toll Free Number	\$5.00	N/A	Terminating on a DID or extension - usage is additional
Virtual Telephone Number	\$5.00	N/A	Inbound calls only. 911 dialing not available. Cannot outpulse number. Foreign Directory Listing at additional cost.
Local Number Portability LNP	n/a	\$5.00	
CNAM	\$5.00	N/A	
Caller ID	N/A	N/A	Included with a DID
Fax	\$5.00	N/A	Includes 1 DID Regular per minute charges apply
E911	\$1.75	N/A	Charged per customer location

Usage	Total Free Minutes	Overage Rate Per Minute	Notes
Outbound Long Distance	300	\$0.025	Buy Rate
Local Outbound	1,000	\$0.025	Buy Rate
Local Inbound	1,500	\$0.015	Retail Rate, Non-commissionable, All inbound call billed on RCF Lines & Virtual TNs
Toll Free	N/A	\$0.0390	Buy Rate